

Name of Company

Format No.:

QUALITY OBJECTIVE MONITORING CHART

Sr. No	PROCESS	OBJECTIVE	TARGET	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14
1.A	Marketing	Premium freight (Rs)													
1.B		Customer Satisfaction index													
2.A	Purchase	Supplier PPM													
2.B		On time receipt													
3	R.M.Plannong	On time delivery													
4	Production Process														
4.A	Process-1	KG OR MT													
4.B	Process-2	KG OR MT													
4.C	Process-3	KG OR MT													
4.D	Process-4	KG OR MT													
4.E	Process-5	KG OR MT													
4.F	Process-6	KG OR MT													
4.G	Process-7	KG OR MT													
5.A	Quality	External complaint													
5.B		COPQ - Rs.													
5.C		Complaint resolution time													
5.D		Internal rejection ppm													
6	Packing & Sales	No complain for Process													

Prepared By

Approved By